Winter support

Warm, friendly places to go

H&F is funding local organisations to host Warm Welcomes, with free community-based activities and food in safe, clean, accessible spaces that are open to all.

For more details about when the scheme is launching, including participating venues, activities and opening hours, please keep an eye on our website. **lbhf.gov.uk/warmwelcomes**

Free energy efficiency measures and support for healthier homes

You could be eligible for **free** energy efficiency improvements, designed to help keep your home warmer in winter and cooler in summer – reducing your energy bills.

These include LED lighting, radiator foils and draught-proofing. They can also provide help with energy bill debts, setting up manageable repayment plans and support with applications for energy efficiency grants.

To find out more visit **lbhf.gov.uk/healthy-homes** or email **handfhealthyhomes@groundwork. org.uk**

Hardship Prevention Payment for 2025/26

You may be able to claim up to £900 in cash from the Hardship Prevention Fund for basics like food, gas and electricity.

The fund is for one-off awards to help households that are struggling to meet day-to-day essential living costs and is designed to provide immediate financial support.

You must be in hardship to be eligible for a payment. For more information visit: **lbhf.gov.uk/hardship-payment**

To find out more, visit our website or call our Cost-of-living team for **free** on **0800 917 6994**. Lines are open 8am-6pm, Monday to Friday. Or email: **costoflivingteam@lbhf.gov.uk**

More council support available

If you are facing an emergency, waiting for your benefits claim to be determined, or/and in receipt of a qualifying benefit and have less than £1,000 in savings our support payments can help. **lbhf.gov.uk/support-payment**