

Help with housing

Responsible landlords

If you're renting privately, your landlord is required to keep your appliances working, make sure water, gas and electricity are supplied, and fix any problems such as damp or mould. If your landlord isn't doing this, and if you need help, ask us to inspect your home. We can instruct your landlord to put things right. Call **020 8753 1081** or email psh@lbhf.gov.uk. Visit lbhf.gov.uk/private-tenants-rights

Support for Mortgage Interest (SMI)

If you are a homeowner, you may qualify for government help with interest payments on your mortgage or loans for repairs and/or improvements. You'll need to repay with interest when you sell or transfer ownership. Visit gov.uk/support-for-mortgage-interest

Support with your private landlord

For advice and information for private tenants and landlords on housing rights and responsibilities, repairs and maintenance, financial help with housing costs, safety and security in the home, visit lbhf.gov.uk/housing/private-housing

Noise and nuisances

If you are experiencing noise and nuisance, the council may be able to investigate and intervene if there is a statutory breach. To find out how to report nuisances including noise, odour and excessive light, visit lbhf.gov.uk/environment/noise-and-nuisance

